

Right of revocation for consumers

Consumers, i.e. any natural person entering into a contract which cannot be predominantly attributed to its commercial or self-employed occupation (§13 BGB), have in principle a legal right of revocation after concluding a distance selling deal, about which information will be given hereinafter according to the statutory model:

Revocation instruction

Right of revocation

You have the right to revoke the contract within 14 days without stating any reasons. The revocation period is 14 days starting from the day on which you or a third party indicated by you, who is not the carrier, have / has accepted the goods.

In order to exercise your right of revocation, you must inform us (Sortimo International GmbH, Dreilindenstraße 5, 86441 Zusmarshausen, email: info@sortimo.de, fax: 08291 850-250, telephone: 08291 850 0) of your decision to revoke the contract by means of a clear statement. For this purpose, you can use the attached revocation form, which is however not mandatory.

To comply with the revocation deadline, it is only necessary to send off the notice of revocation before the end of the revocation period.

Consequences of revocation

If you revoke the contract, we must reimburse all payments we have received from you, including delivery charges (except for additional costs resulting from you choosing a form of delivery other than the less expensive standard shipping offered by us), without delay and within 14 days at the latest, starting from the day on which we have received your notice of revocation. For the reimbursement, we will use the same means of payment you used for the initial transaction, unless something else has been explicitly arranged with you; we will by no means charge any fees for this repayment.

We can refuse to reimburse you until we have received the product or until you have provided verification that you have sent the goods back, depending on which takes place first.

You must send or give the goods back to us, Sortimo International GmbH, Dreilindenstraße 5, 86441 Zusmarshausen, without delay and within 14 days at the latest, starting from the day on which you informed us of the revocation of the contract. You have successfully exercised your right of revocation if you send off the goods within the deadline of 14 days.

You must bear the immediate costs of the return.

You are only liable for a loss in value if it is due to handling the goods in a way which is not necessary for determining the condition, properties and functionality of the product.

End of the revocation instruction

Exceptions of the right of revocation

The right of revocation may not be exercised for

- contracts for the delivery of goods, if these have been mixed inseparably from other goods after delivery
- contracts for the delivery of audio/video recordings or computer software in sealed packaging, if they have been unsealed after delivery

Revocation form sample

(if you wish to revoke the contract, please fill out this form and send it back to us.)

– To:

Sortimo International GmbH,
Dreilindenstraße 5,
86441 Zusmarshausen,
email: info@sortimo.de,
fax: 08291 850-250

– I/We (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods / the provision of the following services (*):

- ordered on (*) / received on (*)
- name of the customer(s)
- address of the customer(s)
- signature of the customer(s) (only for notice in paper form)

- date

(*) Delete as applicable.